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ROUTING AND TRANSMITTAL SLIP

2/15/85

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Action		File	Note and Return		
Approval		For Clearance	Per Conversation		
As Request	ed	For Correction	Prepare Reply		
Circulate		For Your Information	See Me		
Comment		Investigate	Signature		
Coordinatio		Justify	++		

#1 - FOR APPROPRIATE ACTION

(INFORMATION CALLED OVER TO OL AFTERNOON 2/15/85- WILL CALL INFORMATION RE MEETING OVER TO C/SUPPLY DIVISION/OL WHO WILL PROBABLY SEND A COUPLE OF PEOPLE TO ATTEND.)

DO NOT use this form as a RECORD of approvals, concurrences, disposals, clearances, and similar actions

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General

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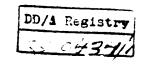
Federal Supply

Administration and Services

Washington, DC 20406



FFB 0 6 1985



Mr. Harry E. Fitzwater
Deputy Director of Administration
Central Intelligence Agency
Washington, DC 20505

Dear Mr. Fitzwater:

As outlined in our letter of January 31, all of the General Services Administration's Self-Service Stores (SSS) in the National Capital Region will shortly be closed. This realignment will emphasize enhanced retail supply support through our Customer Supply Center (CSC) in Franconia.

In order to make the transition from SSS to CSC as easy as possible, we have scheduled a user seminar on February 19, at 9:00 a.m. in the Auditorium of our Regional Office Building at 7th and D Street SW. The targeted audience for this seminar are persons who actually order supplies. This briefing will take about one hour and will cover all aspects of using the CSC. A brief agenda is attached.

Due to the size of the room, please, if possible, limit your attendees to four. Should you have any questions, please contact Elaine Plotkin on 557-8600. As always, we look forward to working with you to meet your Agency's needs.

Sincerely,

JAMES J. GRADY, JR. Director of Policy and Agency Assistance

Enclosure

Use of the Customer Supply Center User Services

- 1. Opening Remarks
- 2. Overview of SSS Closures
- 3. Using the Customer Supply Center
 - a) How to use the Catalog
 - b) Preparing the Order
 - c) Placing the Order
 - d) Delivery of the Order
 - e) Reporting Discrepancies
 - f) Billing

Vu-graphs

- 1. Order Form '
- 2. Packing Slips
- 3. Explanation of Formats
- 4. Question and Answer Period